



DOG & SERVICE ANIMAL POLICY FOR ROADRUNNER RESTAURANT & SALOON STAFF

NON-SERVICE DOGS ARE NOT ALLOWED INSIDE THE ESTABLISHMENT AT ANY TIME. Food-establishment rules generally prohibit live animals on the premises, subject to specific exceptions including service animals.

SERVICE ANIMALS

A service animal must be allowed in customer areas as required by the Americans with Disabilities Act (ADA). A service animal is a dog individually trained to do work or perform tasks for a person with a disability.

EMOTIONAL SUPPORT ANIMALS

Emotional Support Animals (ESAs), comfort animals, therapy animals, and companion animals are not service animals under the ADA when their presence alone provides comfort and they are not trained to perform a specific disability-related task.

STAFF MAY ASK ONLY THESE TWO QUESTIONS

- 1. Is the dog a service animal required because of a disability?**
- 2. What work or task has the dog been trained to perform?**

Do **not** ask about the person's disability. Do **not** require certification, registration, identification, a special vest, or a demonstration of the dog's task.

WHEN A SERVICE DOG MAY BE REQUIRED TO LEAVE

A service dog may be required to leave if **(1) the dog is out of control and the handler does not take effective action to control it, or (2) the dog is not housebroken.** Repeated uncontrolled barking can be an example of an out-of-control animal. If a service animal is removed, the customer must still be given the opportunity to obtain the restaurant's goods or services without the animal.

Important: Make decisions based on the dog's actual behavior. A service dog should not be removed merely because another person is afraid of dogs or has an allergy.

THANK YOU, ROADRUNNER STAFF!

Please apply this policy respectfully and consistently. When in doubt, contact a manager.